

## How to take care of a hearing aid

Hearing aid



Earmould



### Visual Check

1. Check the hearing aid casing to make sure it is not damaged.
2. Check the ear mould to make sure it is not cracked.

### Listening check

1. Make sure the hearing aid is turned on and the ear mould is attached
2. Cup your hands round the mould to make a tight seal -you should get feedback – a whistling sound.

If you have a listening tube from the hospital (see image above):

1. Turn off the hearing aid (open the battery door)
2. Remove the ear mould and tube
3. Put the listening tube mould in your ear and the cup on the hearing aid sound hook
4. Turn on the hearing aid and listen to it come on.
5. Say the six Ling sounds

**Mm**

**Oo**

**Ah,**

**Ee**

**Sh**

**Ss**

6. Listen for a clear sound and say a few words
7. Reinsert the hearing aids **RED** for the **RIGHT** ear, **BLUE** for the **LEFT** ear.

### Trouble shooting

#### Hearing aids sound softer than usual or there is no sound

Check the tube and ear mould for wax residue and clean if necessary.

Check whether the battery is correctly inserted and fitted. Push it in firmly.

If there is no improvement change the battery.

If the problem persists, contact your hospital audiology department.

#### Crackling or buzzing noise

Check the tube and ear mould for wax residue. Check the tube for damage – hardening or cracks.

Contact your hospital audiology department, if necessary, for advice.

#### Feedback (whistling) when the hearing aid is in the ear

Check whether the ear mould is correctly and firmly fitted. Try a little Vaseline to improve the fit.

If the problem persists, contact your hospital audiology department.